

FARMER FEEDBACK REPORT

FOR: PDI | Peru Damas de San Ignacio BY: DRIFTAWAY COFFEE Roasted between: October 8th, 2023 and November 1st, 2023

Address: 85 Debevoise Avenue, Brooklyn, NY 11222, USA hi@driftaway.coffee | +1(347) 762-8576 | https://driftaway.coffee

INTRODUCTION TO DRIFTAWAY COFFEE

- Founded in 2014 by Anu Menon and Suyog Mody in Brooklyn, New York.
- We have a direct to consumer business model - no cafés! - and all of our coffees are shipped directly to customers who make coffee at home.
- We offer coffee subscriptions, single bags and virtual tastings.



• We've been featured in publications like the Today show, Wall Street Journal, USA Today and more for the best coffee subscriptions, coffee gifts and virtual coffee experiences.



WHERE WE ROAST

We roast & pack in a roasting facility in Brooklyn, New York, on a Loring Kestrel S35.

lan Terry roasts the coffee. and is also in charge of green buying. We roast about 120K pounds of coffee annually.

ABOUT OUR COFFEES

- We roast five coffees every month, each for 4 weeks, totaling 61 coffees in a year.
- Every month, we have two light roasts, a medium roast and two dark roasts.

WHY FARMER FEEDBACK REPORTS?

Coffee roasters ask a lot from the farmers we buy coffee from - including detailed farm information (such as altitude and varietals), sustainable practices, personal history with coffee, and pictures of them on their farms or at their mills.

But we believe that transparency should go both ways. There is a fundamental inequity in how coffee farmers are not proportionally compensated for their labor. We hope that the information shared in this Farmer Feedback report can lead to more equity in the future.

Also, we'd love YOUR feedback! If there's anything you'd like to see more of in this report, or information that you feel could be left out, let us know!

WHATS IN THE REPORT

Our customers can rate and review every coffee they receive online. For the Farmer Feedback program, we share these customer reviews with you!

In this report, you'll find info about:

- How we roasted your coffee
- What countries it was shipped to around the world
- How we priced it
- And most importantly, what our customers thought about your coffee

WHO ARE DRIFTAWAY CUSTOMERS

They are "home consumers": they did not buy your coffee in a café, but purchased it online, and we shipped it directly to them.

Making coffee at home, they use a variety of different coffee machines, such as electric drip, French press, espresso, pour over and moka pot.



WHO RECEIVED THIS COFFEE

Driftaway Coffee customers are all over the United States and some in Europe. We shipped this coffee within 24 to 48 hours from roasting.

- 1473 customers received this coffee in the mail
- 54 states and territories shipped to within the United States
- Israel, Canada, United Kingdom, France, Australia, Taiwan shipped to outside of the US
- 881 cities and towns shipped to
- 73814+ cups of coffee were brewed
- 3.5 days average days from roasting for first brew



HOW DO CUSTOMERS PROVIDE RATINGS AND REVIEWS

All customers that received the coffee have access to a review screen (shown below) in their online Account where they can rate and review every coffee.

and the second	1.00
	25
	50%
	98
COY COSTA RICA LA PERLA DEL CAFE MICROMILL	
This coffee is part of our Farmer Feedback program! Learn more	
ATING	
low much do you like this coffee?	
	•
IESSAGE TO FARMER	⑦ Help
armers love to hear about what you thought of this coffee. Did it remind you of something? Was it your amo	
Oh my goodness. The aroma was wonderful and complex. The flavor was more delicious could have hoped.	108/250
	106/230
ASTING NOTES	
Nutty X Chocolate X Lemon X	
Berry Floral Nutty Chocolate Spice Sour Smoky Caramel Bitter	Lemon
Grapefruit	
lot really tasting anything? Check out this <mark>video</mark> to help you identify more n	otes!
THER NOTES	
What were your impressions of this coffee? Something that made it memorable? Keep your note	es here
	0/250
ODY	
escribe the body of the cup. Was it closer to water or milk?	
ght	Heavy
•	
CIDITY or coffee tasting, this refers to the perceived acidity is it flat, or does it h	ave a zina
ke lime juice?	j
9W	High

The rating for coffees is out of 100 pts, 60 points being average.

Please note that <u>these are not</u> <u>cupping scores or any indication of</u> <u>quality</u> - they are an indication of how much each customer liked a cup of the coffee they made themselves. If they liked the coffee, they would generally rate it 60 and above.

RATINGS FOR THIS COFFEE

- Customer Ratings received: 60
- Mean rating: 80

CUSTOMER TASTING NOTES



The flavors above were recorded on the customer's review screen (left) the larger and darker the font, the more responses with that flavor were recorded. This is one of the best coffees I've ever had. Evan L. TX, US

I liked this coffee very much. Thank you for the care you take to make such good coffee. Dewey S. OK, US

Loved this coffee. Some of the best I have had this year. Gary B. IN, US

Loved this coffee, one of my favorites ! flavors, smell and boldness combined. Karen H. CT, US

Definitely a fav coffee, everything I like, bold, smooth, rich flavor! Vicki S. MI, US

FABULOUS! My top favorite! William B. MA, US

HOW WE SOURCE, QC & ROAST

HOW WE SELECTED THIS COFFEE

For Driftaway, choosing a coffee depends on how it tastes and how it will fit into our unique lineup, as well as financial and social equity concerns. We roast 5 different coffees every month, each from a different country, and assign each one a roast level, from light to dark.

It's extremely important that we take financial and social equity into account when selecting a coffee. For any coffee, we ask ourselves: Do we have enough information to know that we are paying a fair price? Is this coffee from producers who have historically had less access to the market, or to resources?

Roast Level: Medium-Dark Coffee Profile Name: Bold SCA Cupping Score: 84.75

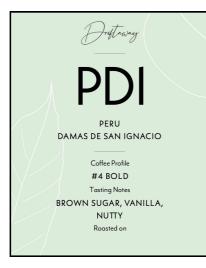
This lot from COOPAFSI's women producers has always impressed us, and for this medium-dark roasted Bold profile, we look for coffees that can hold up to the higher heat and longer time in the roaster. This coffee's higher altitude contributed to denser beans that can do just that, delivering a rich body and sweetness for days.

Quality Control Tasting Notes

The following flavors were recorded during our cuppings each week at the roastery, beginning with the initial sample of the coffee which was approved when we bought the coffee. fudge plum brown sugar dark chocolate chocolate toasty

WHAT DRIFTAWAY CUSTOMERS RECEIVED

This is your coffee's bag label:



The label sticks onto each of our bags:



We send a coffee information card with every bag of coffee to the consumer, so they know more about where the coffee came from and how we roasted it. Here's the information card we sent with this coffee.



PERU DAMAS DE SAN IGNACIO

GROWERS 90 smallholder producers PROCESSING Washed VARIETALS Colombia, Bourbon, etc. ALTITUDE 1500 - 1750m

SEND THE FARMER YOUR FEEDBACK!

Rate the coffee & send your notes to the farmers, in a first-of-itskind two way transparency, driftaway.coffee/farmer-feedback

COFFEE PRODUCER'S STORY

Las Damas coffee was grown by the 90 women members of the COOPAFSI cooperative. When it was officially established in June 1969, gender equality was an important factor, since the land they purchased was divided among all members. Gender equality has continued to be a driving force, making this co-op extremely unique in how they empower and promote women farmers. Currently, 30% of the co-op's 300 members are women.

ROASTER'S NOTES

This year's harvest of Peruvian coffee is beginning to arrive, and this women-owned coffee from the COOPAFSI co-op in northern Peru is always a welcome addition to our menu in the fall. The coffee is consistently sweet with earthy spice aromas. It is so consistent every year that tasting it again feels like revisiting a familiar place or getting a visit from an old friend.



SCAN THE QR CODE FOR MORE DETAILS

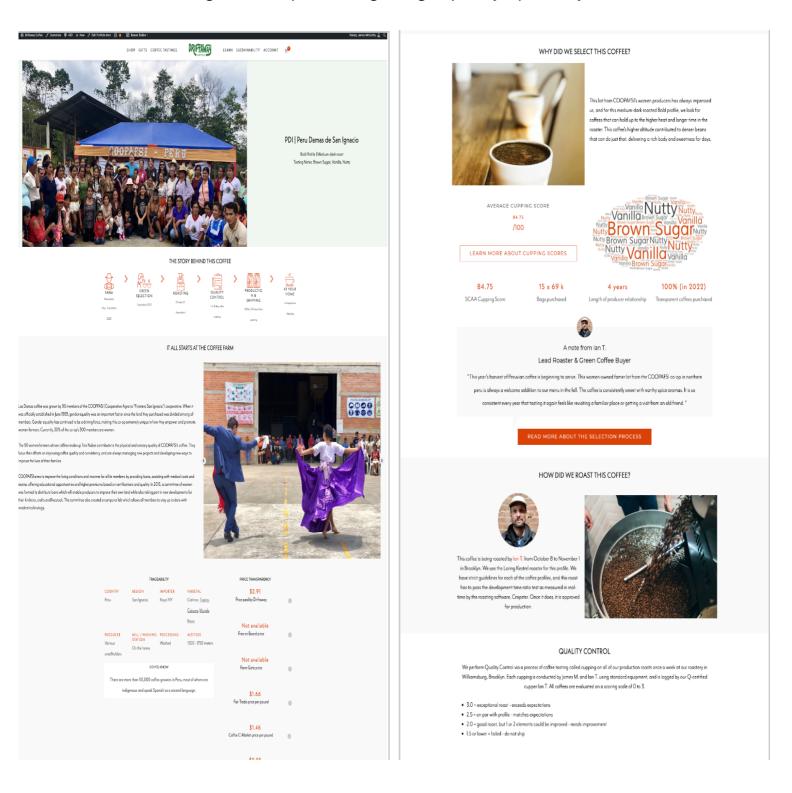
Or visit driftaway.coffee/pdi Last date to order more: 1st Nov 2023 This card was made from 100% recycled paper

COFFEE WEBPAGE ON WEBSITE

We also create a unique web page for each coffee - here's the URL for your coffee: https://driftaway.coffee/PDI/

This page shares the information that we received about the coffee either from you, the importer and/or the exporter. It also shares why we chose to buy the coffee, and the decisions we made while roasting it.

With all this transparency, we hope to gain our customers' trust. By giving them a peek into the coffee supply chain, we aim to showcase the immense value of the coffee, so they can know how much time, work and skill goes into producing a high quality specialty coffee.



COST BREAKDOWN OF 12 OZ (340g) BAG OF COFFEE

15

RETAIL PRICE = \$13.50

10	GROSS PROFIT: \$5.63 ~41%	 Gross profit doesn't account for overhead costs, such as marketing, etc.
	PAYMENT PROCESSING : \$0.78	Credit card processing fee
5	PACKAGING LABOR: \$1.97	 For filling coffee bags and packaging coffee
	ROASTING: \$1.50	 Includes labor, gas & equipment payment
	PACKAGING: \$1.07	 For coffee bag, info card and shipping mailer
	GREEN BEANS EXW FOR 14 OZ: \$2.55	 12 oz of roasted beans uses about 14oz of green beans EXW price is the final price paid by Driftaway, including farm gate, import and export costs

ABOUT THIS INFORMATION

• These costs are representative of Driftaway's business model and may not apply generally to other coffee shops, wholesale roasters or other roasters.

• These are real costs based on this coffee and a 12oz roasted coffee bag size. Costs for other coffees and other sizes vary.

HOW DID WE GET TO THIS PRICE?

We try to estimate our cost of goods, including packaging, labor and shipping, and then we add a layer of margin on it.

Secondly, we look at the market: if everyone else is selling their coffee at a certain price, and we need to sell it for that price to be competitive, that means sometimes we'll have a slimmer margin, or we'll find ways of optimizing our cost of goods to be able to make more of a profit.