

FARMER FEEDBACK REPORT

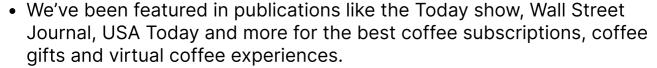
FOR: ELA | Ethiopia Guji Laayyoo

BY: DRIFTAWAY COFFEE

Roasted between: August 13th, 2023 and September 6th, 2023

INTRODUCTION TO DRIFTAWAY COFFEE

- Founded in 2014 by Anu Menon and Suyog Mody in Brooklyn, New York.
- We have a direct to consumer business model - no cafés! - and all of our coffees are shipped directly to customers who make coffee at home.
- We offer coffee subscriptions, single bags and virtual tastings.







We roast & pack in a roasting facility in Brooklyn, New York, on a Loring Kestrel S35.

DRIFTAWAY

Ian Terry roasts the coffee. and is also in charge of green buying. We roast about 120K pounds of coffee annually.

ABOUT OUR COFFEES

- We roast five coffees every month, each for 4 weeks, totaling 61 coffees in a year.
- Every month, we have two light roasts, a medium roast and two dark roasts.

WHY FARMER FEEDBACK REPORTS?

Coffee roasters ask a lot from the farmers we buy coffee from - including detailed farm information (such as altitude and varietals), sustainable practices, personal history with coffee, and pictures of them on their farms or at their mills.

But we believe that transparency should go both ways. There is a fundamental inequity in how coffee farmers are not proportionally compensated for their labor. We hope that the information shared in this Farmer Feedback report can lead to more equity in the future.

Also, we'd love YOUR feedback! If there's anything you'd like to see more of in this report, or information that you feel could be left out, let us know!

WHATS IN THE REPORT

Our customers can rate and review every coffee they receive online. For the Farmer Feedback program, we share these customer reviews with you!

In this report, you'll find info about:

- How we roasted your coffee
- What countries it was shipped to around the world
- How we priced it
- · And most importantly, what our customers thought about your coffee

WHO ARE DRIFTAWAY CUSTOMERS

They are "home consumers": they did not buy your coffee in a café, but purchased it online, and we shipped it directly to them.

Making coffee at home, they use a variety of different coffee machines, such as electric drip, French press, espresso, pour over and moka pot.



WHO RECEIVED THIS COFFEE

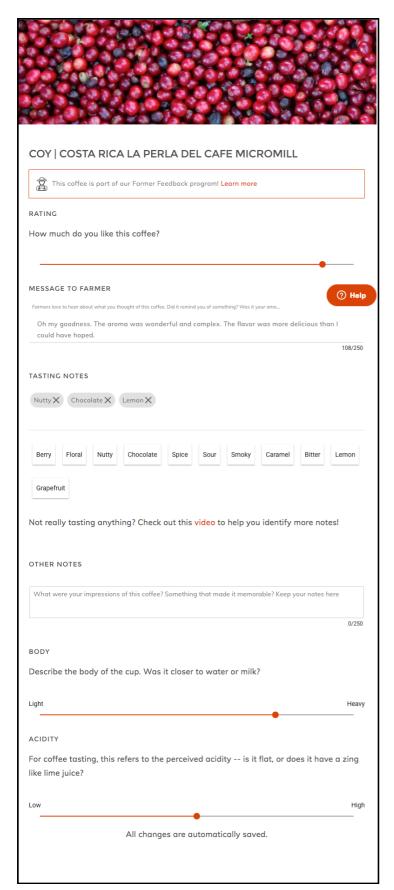
Driftaway Coffee customers are all over the United States and some in Europe. We shipped this coffee within 24 to 48 hours from roasting.

- 1327 customers received this coffee in the mail
- 50 states shipped to within the United States
- Switzerland, Germany, Japan, Canada, Netherlands, Australia shipped to outside of the US
- 749 cities and towns shipped to
- 63610+ cups of coffee were brewed
- 3.5 days average days from roasting for first brew



HOW DO CUSTOMERS PROVIDE RATINGS AND REVIEWS

All customers that received the coffee have access to a review screen (shown below) in their online Account where they can rate and review every coffee.



The rating for coffees is out of 100 pts, 60 points being average.

Please note that these are not cupping scores or any indication of quality - they are an indication of how much each customer liked a cup of the coffee they made themselves. If they liked the coffee, they would generally rate it 60 and above.

RATINGS FOR THIS COFFEE

- Customer Ratings received: 72
- Mean rating: 80

CUSTOMER TASTING NOTES



The flavors above were recorded on the customer's review screen (left) the larger and darker the font, the more responses with that flavor were recorded.

CUSTOMER REVIEWS

This is some of the best coffee I've ever tasted. Chris K., CA US

The aroma hits you first and then the delicious smooth taste - hitting all the fruity notes- absolutely delicious! I never want to stop drinking it. Lisa R., CT US

Excellent coffee! I loved this natural process coffee. The the fruitiness and complexity of the ferment were very strong, but very clean tasting. Thank you so much! Adam L., AZ US

Really enjoyed this coffee - definitely had a fruity component to it. Vicki S., NC US

Loved it, I am a big coffee drinker and love it so very much. Greg V., CA US

Thank you very much for growing your delicious coffee! It is really great that you have a partnership with Driftaway! Kudos! It is a lot of work to plan and grow successful yields of coffee beans! E N., VA US

Delicious! William B., MA US

HOW WE SOURCE, QC & ROAST

HOW WE SELECTED THIS COFFEE

For Driftaway, choosing a coffee depends on how it tastes and how it will fit into our unique lineup, as well as financial and social equity concerns. We roast 5 different coffees every month, each from a different country, and assign each one a roast level, from light to dark.

It's extremely important that we take financial and social equity into account when selecting a coffee. For any coffee, we ask ourselves: Do we have enough information to know that we are paying a fair price? Is this coffee from producers who have historically had less access to the market, or to resources?

For this coffee, it met these criteria for us:

We respect and appreciate the work done by Sookoo Coffee and Ture Waji - his strong connections to the land and community in the Guji region, and the fact that he employs a 'woman-first' policy at the two washing stations he owns, giving priority to hiring women during the harvest. In addition, Stephen at Coffee Quest was able to get us the Farm Gate price, which is rare for a multi-farmer lot, and we appreciate that committment transparency!

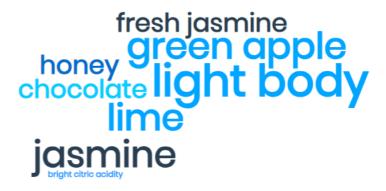
Roast Level: Light roast

Coffee Profile Name: Fruity profile

SCA Cupping Score: 86.75

Quality Control Tasting Notes

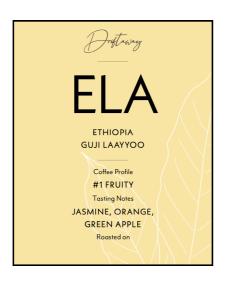
The following flavors were recorded during our cuppings each week at the roastery, beginning with the initial sample of the coffee which was approved when we bought the coffee.



peach

WHAT DRIFTAWAY CUSTOMERS RECEIVED

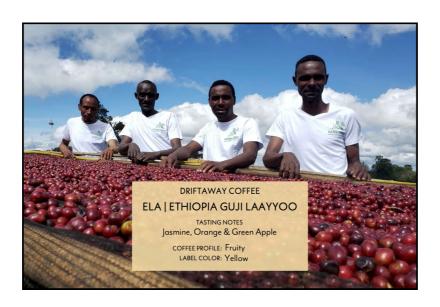
This is your coffee's bag label:



The label sticks onto each of our bags:



We send a coffee information card with every bag of coffee to the consumer, so they know more about where the coffee came from and how we roasted it. Here's the information card we sent with this coffee.



This coffee was processed at the Raro Nensebo washing station in Uraga, Guji Approximately 35 farmers deliver fruit to this washing station, having grown their coffee in nearby Teraga kebele (village), each on farms of around 7 acres. The farms sit at a stunning elevation of between 2,100 and 2,350 meters (over 7,000 feet) above sea level - some of the highest altitudes that coffee can grow!

This is a Farmer Feedback coffee! Rate the coffee & send your notes to the farmers at driftaway.coffee/coffee-history

ROASTER'S NOTES

We look forward to roasting the Laayyoo again each summer. It's a natural processed coffee that always delivers bright, crisp flavors without any of the heavy dried fruit and chocolate-like notes that natural processed coffees tend to have. It's a fun and unusual coffee that can be roasted very light and tastes fresh and juicy with a really lovely floral aroma.

DID YOU KNOW?

The Raro Nensebo washing station is run by Ture Waji, also known as "The King of Guji". Between harvests, Ture and his team educate farmers on good agricultural practices, in order to help improve the quality of their cherry.

LEARN MORE



Scan the QR code with your phone camera to learn more about this coffee, watch our roasters discuss the story behind it, and order more or request some for your next delivery! Or visit

COUNTRY, REGION & KEBELE Ethiopia, Guji, Teraga

FARMERS & IMPORTER Several smallholder producers The Coffee Quest

PROCESSING TYPE Natural

ALTITUDE 2100 - 2350 meters

VARIETAL Regional landraces, 74110 & 74112

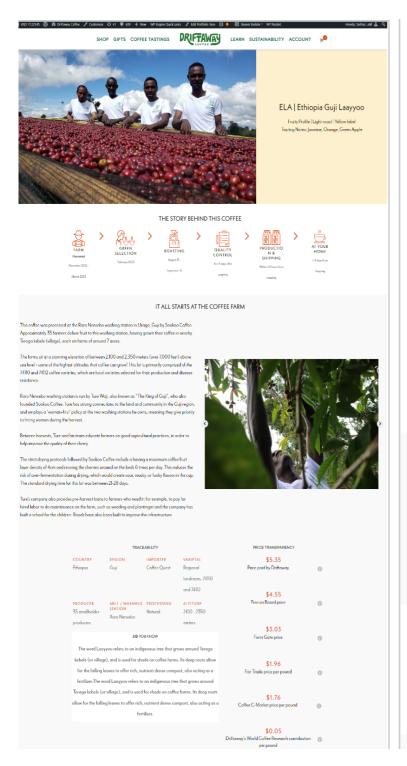
ROAST LEVEL Light

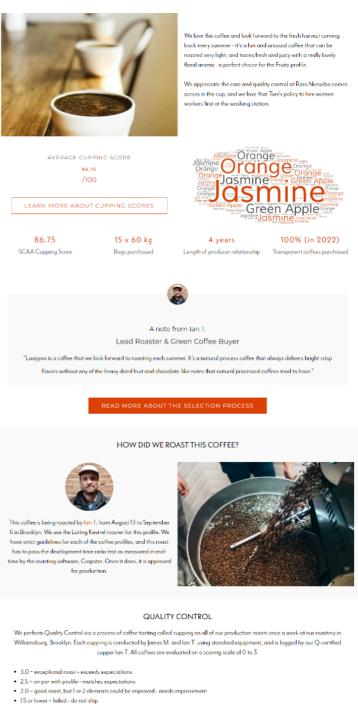
COFFEE WEBPAGE ON WEBSITE

We also create a unique web page for each coffee - here's the URL for your coffee: https://driftaway.coffee/ELA/

This page shares the information that we received about the coffee - either from you, the importer and/or the exporter. It also shares why we chose to buy the coffee, and the decisions we made while roasting it.

With all this transparency, we hope to gain our customers' trust. By giving them a peek into the coffee supply chain, we aim to showcase the immense value of the coffee, so they can know how much time, work and skill goes into producing a high quality specialty coffee.





COST BREAKDOWN OF 12 OZ (340g) BAG OF COFFEE

15 RETAIL PRICE = \$13.50 Gross profit doesn't account for overhead costs, such as marketing, etc. 10 Credit card processing fee PAYMENT PROCESSING: \$0.78 PACKAGING LABOR: \$1.97 For filling coffee bags and packaging coffee Includes labor, gas & equipment payment ROASTING: \$1.50 5 For coffee bag, info card and shipping mailer PACKAGING: \$1.07 **GREEN BEANS EXW FOR 14 OZ:** 12 oz of roasted beans uses about 14oz of green \$4.68 beans **GREEN BEANS FARMGATE:** • EXW price is the final price paid by Driftaway, \$2.65 including import and export costs

ABOUT THIS INFORMATION

- These costs are representative of Driftaway's business model and may not apply generally to other coffee shops, wholesale roasters or other roasters.
- These are real costs based on this coffee and a 12oz roasted coffee bag size. Costs for other coffees and other sizes vary.

HOW DID WE GET TO THIS PRICE?

We try to estimate our cost of goods, including packaging, labor and shipping, and then we add a layer of margin on it.

Secondly, we look at the market: if everyone else is selling their coffee at a certain price, and we need to sell it for that price to be competitive, that means sometimes we'll have a slimmer margin, or we'll find ways of optimizing our cost of goods to be able to make more of a profit.